

AWTOS (Auto Water Turn-Off System)

Quick Reference Guide

The quick reference guide is not all inclusive. For additional information please reach out to your Territory Manager.

KEY BENEFITS

- Water damage sub-limit removed.
- Plumbing system restrictions removed.
- Premium discount of 10%, up to \$150, applied from the first renewal after purchase, with proof of installation.

COST

- AWTOS Turn-Off Valve – Provided **AT NO COST** for Orion180 Policyholders.
- AWTOS Monitoring Service through the app – \$10 per month, beginning 30 days after purchase date or policy effective date, whichever is later.
- AWTOS Sensors – As low as \$20, when you order 5 or more.

	Each	Total
1	\$27.50	\$27.50
2	\$26.00	\$52.00
3	\$24.00	\$72.00
4	\$22.00	\$88.00
5+	\$20.00	\$100.00+

HOW TO PURCHASE

- New Quotes: Select AWTOS on Coverages & Quote screen.
- In-force Policies: Purchase on the Savings and Smart Home Add-ons panel.

AVAILABLE STATES

AL, CA, FL, MA, MS, NC, SC, and TX
Orion180 Insurance Company (Surplus Lines) only.

THE AWTOS APP

The AWTOS app puts the homeowner in control:

- Monitors water temperature, pressure, flow rate, total water consumption, and valve status.
- When a leak is detected, the system automatically turns off the water and the app sends an alert.
- Access historical data.
- Set additional alarms for high water usage, pressure changes, and temperature fluctuations.
- Group sharing available.
- Quick and simple setup via the home's Wi-Fi network.

DEVICE INSTALLATION REQUIREMENTS

Please confirm with the policyholder that their installation site meets all AWTOS requirements:

1. A nearby electrical outlet
2. An interior location
3. A continuous Wi-Fi connection

To ensure the policyholder receives the correct AWTOS model, we will request the following information:

Main Water Line Pipe Size: Supported sizes range from ½" to 1½".

ORDER FULFILLMENT AND BENEFIT ACTIVATION PROCESS

1. Once an AWTOS order is placed, the policyholder receives a Request for Information (RFI) email and must provide the required information within 30 days from the later of the purchase date or policy effective date. Failure to return the RFI within this period results in order cancellation.
2. The device must be installed by a licensed plumber, and the policyholder is responsible for the installation costs. Installation receipt and a photo of the installation site must be submitted to receive key benefits.
3. Once installation proof is accepted, the non-weather water damage sublimit is removed and all plumbing-based restrictions are removed.
 - If the bound policy included a sublimit above \$10,000, the insured will receive a pro-rated refund or credit for the difference to a \$10,000 sublimit.
 - The AWTOS endorsement requires a non-weather water damage sublimit; if it was excluded at binding, the minimum coverage will be added with pro-rated costs.
4. The premium discount applies at the first renewal following AWTOS purchase upon verification of installation.
 - If purchase and installation occur before the renewal quote is generated (60 days prior to the new term), the discount will reflect in the renewal quote.
 - If purchase and installation occur after the renewal quote is issued, the discount will be provided as a refund or credit; if installation occurs after the next policy term begins, the refund or credit will be pro-rated.

CONTACT SUPPORT

For technical support – including installation, device setup, or order inquiries – please contact the AWTOS support team:

Phone: (888) 508-5930 Email: support@awtos.info

For questions about Orion180 policyholder benefits, contact the Orion180 support team:

Phone: (866) 590-3550 Email: Support@Orion180.com